

Md. Anwar Hossain

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Seeking managerial positions in IT infrastructure management, systems administration, networking, technical services

Career Object

To excel in the field of Information Technology and to be a part of Hospitality industry which uses the enhanced technologies where my abilities in Information Technology – Operations and Project Management knowledge will be optimally utilized.

Professional Profile

IT Professional with more than 6 years of experience in overseeing IT operations and projects, directing end user support, and ensuring on-time delivery of business solutions. Providing 'HANDS ON' support. Related skills in planning and installations of applications support to end users, coordinating with Project Management Teams and IT Business Partner during rollouts of applications, hardware upgrades, etc. Success in implementing Wi-Fi, CCTV, Active Network and Passive Network.

Key Skills

Managerial

- ❖ Project Planning, Execution and Management, in tune with the core business objectives.
- ❖ Implementation of project plans within pre-set budgets and deadlines.
- ❖ Process vision and design, enhancement strategy and transition strategy.
- ❖ Managing resource allocations and setting up of communication channels across the various horizons of the organization structure.
- ❖ Planning various activities involving planning of project resources and expenses

Functional

- ⇔ Infrastructure Management: Ensure application compliance with the company's policies in administration of IT Infrastructure / Facilities. Assess IT requirements of the organization in terms of software, hardware and other peripherals / products, and handle procurement, licensing issues of the same. Identify & develop vendors for procuring IT related products & devices at reasonable and cost-effective rates. Review and initiate measures for automating / streamlining internal processes.
- ⇔ Systems Administration: Installing workstations, servers, Server Administration, network services and peripherals. Maintaining the Network Infrastructure, Installation, migration and configuration of network client workstations, manage Local and Domain wide groups. Designing the Backup Strategy for the sites and ensuring scheduled/unscheduled Backups as per backup plan and restoration.
- ⇔ Networking: Plan, design, install and configure LAN/WAN as per organizational requirements, governed by communication protocols. Troubleshoot all networking problems to ensure minimum downtime and maximum availability of network. Imparting training to end-users in the post-implementation phase.

Professional IT Vendor Certification

Rosenberger HDCS® Certified System Engineer

Name of Institution : Rosenberger Asia Pacific Electronic Co. Ltd.
Tropics : Cabling System Design & Engineering
Vendor Certificate Number : BR-2013-B021
Passing Year : December 2013

Professional IT Qualification

1. **Juniper Firewall** Installation and Configuration from Aamra Networks Ltd, 2015
2. **Dell Server and Qnap Storage** Installation and Configuration from Global Brand Pvt. Ltd, 2014
3. **NEC Server and PABX Machine** Installation and Configuration from IOM, 2014
4. **Toshiba POS Terminal** Installation and Configuration from IOM, 2013
5. **Mikrotik** Network Administration from CSL IT, 2013
6. **Linux Server Administration (RHCE)** from CSL IT, 2011
7. **Cisco Network Associate (CCNA)** from CSL IT, 2010
8. **Microsoft Server Administration (MCSA)** from CSL IT, 2009

Career Highlights

May 2016 to Continue at Hotel Sarina Dhaka (204 keys five star boutique hotel.) At Banani, Dhaka Bangladesh. I joined this Hotel operation stage **As a MIS Administrator**

- ❖ Responsible for smooth operations of the entire IT Operations.
- ❖ Addressing problems and troubleshooting;
- ❖ Installation and support of equipment and services for, In-house guest and office staff including servers, workstations and systems level software and peripherals.
- ❖ Dealing with Vendors and suppliers

December 2013 to April 2016 at Royal Tulip Sea Pearl Beach Resort & Spa

(493 keys five star hotel owned by Sea Pearl Beach Resort & Spa Ltd.) At Inani Cox's Bazaar. Bangladesh. I joined this Hotel preopening stage **As a IT Manager**

- ❖ Pre-opening assignment for 493 room five star beach resort of Royal Tulip.
- ❖ Designed IT (Data/ Voice), Telecom, Security Surveillance (CCTV).
- ❖ Budgeted & procured of IT Hardware.
- ❖ Setup of Data Center (consists of Servers, PABX Machine, CATV, CCTV, IP Based PA System etc)
- ❖ Configured RFID door lock system, WiFi (Engenius Dual Brand) & PABX (Panasonic) System.
- ❖ Implementation of Property Management System - IDS Fortune Next.

June 2010 to November 2013 At Rio Fashion Wear Ltd. (Export Oriented Garments Industry) I Join this organization **As a System Administrator- IT** At Mirpur Section 7, Dhaka Bangladesh.

Academic Qualifications

- ⇔ **Masters in Information Technology** from Jahangirnagar University
- ⇔ **MBA** from Manarat International University Major in Finance & Banking.
- ⇔ **BBA** from Atish Dipankar University of Science & Technology Major in Finance.
- ⇔ **Higher Secondary** from Abujar Gifari University College, (Dhaka Board).
- ⇔ **School Secondary** from Mohakhali Model High School, (Dhaka Board).

ICT Conference Participation Certification

1. NEC Smart Enterprise Workshop "NEC Corporation"
2. Media Delivery Service (MDS), "TELEKOM MALAYSIA BERHAD"
3. Big Data and Data Center Transformations, "ROSENBERGER"
4. Enabling Digital Culture for "3d" Workforce "Distributed, Discontinuous" "POLYCOM"
5. Real Time Attendance System and Access Control for Enterprises "MATRIX TELECOM SECURITY"
6. Data Protection, Made Simple Using ARCSERVE UDP presented by ARCSERVE

Training Summary

1. ISO 9001 Quality Management from ADVANCED ASSESSMENT SERVICES
2. eZee PMS from eZee Technologies Pvt. Ltd
3. IDS PMS from IDS Next Business Solutions Pvt Ltd

Additional Information

Language Proficiency: Fluent in Bengali & English, Excellent in written Bengali & English

Personal information

Father's Name	: Md. Delwar Hossain
Mother's Name	: Fatema Begum
Date of Birth	: 12/12/1990
Height	: 5.6"
Blood Group	: O+ (Positive)
National ID No	: 19902692620000104
TIN Certificate No	: 579359885065
Nationality	: Bangladeshi
Religion	: Islam
Marital Status	: Married
Permanent Address	: Village -Uttor Kabalnagor, Post- Goyghar, Post Code: 8010 Police Station -Jajira, District – Shariatpur

References

Ahsanul Haque
Chief Engineer
Hotel Sarina Dhaka
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Brig Gen. AHM Mokbul Hossain (Retd.)
Chief Executive Officer
Royal Tulip Sea Pearl Beach Resort & Spa
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I confirm to the best of my knowledge and belief that the information given in the above resume is true and complete.



Md. Anwar Hossain

Date: 31.09.2016